

Specialty Drug Therapy

What is specialty drug therapy? How does it work?

Specialty drugs, also known as biotech or biologicals, are drug products engineered from human, animal, viral or bacterial cells, usually by recombinant DNA technology. Specialty drugs tend to be very expensive, averaging over \$18,000 per year per drug regimen. They are used to treat chronic and complex conditions such as multiple sclerosis, growth hormone deficiency, Hepatitis C, hemophilia and rheumatoid arthritis to name just a few.

Specialty drugs have contributed significantly to the treatment of diseases which have never previously had medication options. Additionally, biotechnology has advanced the treatment of many existing therapies, prolonging lives and significantly improving the quality of life for many chronically ill patients.

These therapies often require administration and supervision by a healthcare professional, usually a specialist, and are often given by injection. More and more of these therapies are becoming available for patient self-administration.

There are three sources available for the purchase of these medications – your doctor's office, mail order from our specialty pharmaceutical vendor (Precision Rx Specialty Solutions) and your retail pharmacy (not all specialty drugs will be available from your local pharmacy). Regardless of the source, reimbursement is based on the Partners RX contracted network rate. This rate will often be less than the rate charged by your doctor. If you require specialty drugs, use of Precision Rx Specialty Solutions will maximize the value of your benefit plan and provide you the lowest out of pocket costs.

Precision Rx Specialty Solutions - Dependable Service You Can Count On

Partners Rx Management and Precision Rx Specialty Solutions are committed to helping you manage your medication therapy by providing you with one source for all of your prescription needs. When you choose our specialty program, you can enjoy the benefits of a better solution.

Because specialty medication therapies can be complex and expensive, this specialty program is designed to simplify the process of ordering these medications. Customers will receive outstanding and reliable service with the convenience of home delivery (or delivery direct to your doctor when he/she must either prepare or administer the medication).

Precision Rx Specialty Solutions' state-of-the-art pharmacy has a proven track record of excellent customer service and satisfaction, serving over 5 million customers nationwide. When you select their specialty medication program, you get dependable service from pharmacists with specialized training in your therapy. They are trained to work with your health plan case managers to help ensure that you receive consistent service and individual attention throughout your therapy.

Simplified Claims Management

Claims for specialty medications can be challenging. Precision Rx can help make this process easier when you take advantage of:

- A single point of contact for billing issues, including Medicare.
- Staff members who are available to answer questions and ensure that your claim is submitted correctly.
- Streamlined eligibility and billing process

Ordering is Easy

It's easy to start receiving your specialty prescriptions. Simply call **(800) 870-6419**, Monday through Friday, 8am to 9pm and Saturday 8am to Noon Eastern time. Please have your current prescription information with your doctor's name and phone number ready.

Once we establish your prescription account, refills are a breeze. Simply choose from one of the following options:

Patient Care Coordinators- a specialty pharmacy personal care advocate will proactively coordinate refills with the patient or caregiver when it is time to renew a specialty medication.

or

Mail: Fill out a mail order form and send it to Precision Rx Specialty Solutions, P.O. Box 74600, Cincinnati, Ohio 45274-6000.

or

Your Doctor. If you prefer, your doctor can contact the Precision Rx Specialty Pharmacy at **(800) 870-6419**, order your new prescription for you and have them shipped directly to the physician's office.

**Speech or hearing impaired customers
using a TDD/TTY system should call (800) 221-6915,
Monday through Friday, 8am to 5 pm Eastern time.**